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Book Descriptions:

Bt versatility pbx manual



To ensure longterm reliability of the system, electrostatic precautions should be taken when handling any of the system PCBs that are not enclosed in plastic. An ESP pillar is located on the CCU MDF. It needs to be mounted at a convenient working height on a dry, flat wall. The normal height is 1.5 m from the floor to the bottom of the CCU case. CCU Mounting Bracket 300mm If the system is to be equipped with a Ports, Options or Internet module then two mounting brackets need to be installed. Slide the CCU to the left to remove it from the bracket. Installation and Maintenance Manual 300mm min Flanges BT Versatility. This provides 2 Analogue exchange lines. Up to two of these modules can be installed in the CCU to provide two or four Analogue lines. The power must be disconnected to install the backplane or expansion modules. Ensure the connector is fully mated with the CCU. Securing the backplane to the wall bracket A mounting screw is used to securely locate the backplane on the wall bracket. This provides additional rigidity to ensure the backplane and CCU connectors do not move. The power must be disconnected when installing the Backplane or expansion modules Module with MDF Module and MDF separated BT Versatility Installation and Maintenance Manual. Install the MDF in the first free lefthand slot on the backplane. Lock the MDF in place by pushing the lock bar upward using a screwdriver. Insert the Analogue module in the Network slot or slots in the CCU. The left hand slot is the first module position Remove the cover. Installation and Maintenance Manual Locate the Module BT Versatility First network module. The module is coloured RED, and can be installed in the CCU and also in the Ports MDF. The BT Versatility S interface emulates the Network Terminating Equipment NTE and consequently is always terminated with 100 ohm resistance. There are two versions. Two Port with 2 hours capacity, 4 port with 4 hour capacity and 8 port with 20 hours

capacity.http://igoseating.com/files/dbx-120a-subharmonic-synth-manual.xml

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The battery will support 11 erlangs of voice traffic for 40 minutes. This provides 32 additional programmable keys. Up to eight V16 featurephones can be equipped with this module. From the system programming menus you program which extensions are equipped with this module. Locate, drill and plug the 2 screw locations as shown below. The holes should be deep enough to accept a 2.5 cm screw. The system must be programmed to recognise the Door intercom. Refer to the BT Versatility Owners manual for programming details. Door intercom bracket. Spare wires must be neatly laid back away from the connectors. To prevent cross talk or interference, cable pairs should not be split or the spare wire of cable pairs used. See page 49 for basic router programming. BT Versatility Installation and Maintenance Manual. Krone IDC connectors are provided for the Central Bell and the External extension. The Central bell and the external extension are cabled with extension cabling. They are connected with a single pair a,b. See page 38. However if additional modules are being installed in a working system it is necessary to power the system down before installing an MDF or Backplane. If a Network module is replaced by the same type of module e.g. Analogue by Analogue, the switch will return to normal operation when the new module is inserted If a Network Module is to be replaced by a different type of Network Module e.g. This PCB is NOT hot swappable. The System must be powered down to change this board ESD precautions must be taken when replacing this board. The System must be powered down to change this board ESD precautions must be made when replacing this board. Connect to the ESD. It is in a holder directly below the installed fuse 3.15A T. If there is no power being supplied to the unit check if the fuse is blown 1. The System must be powered down to change this board ESD precautions must be made when replacing this board.http://gardens-spa.com/user_pict/dbx186manual.xml



Connect to the ESD pillar on the CCU MDF before removing the CCU cover The procedure to be used when replacing the CCU MDF unit is 1. Installation and Maintenance Manual Powerfail

extension Extn 26 Extn 27 Extn 34 Extn 35 Extn 42 Extn 43 Extn 50 Extn 51 BT Versatility. Ensure that the following programming is done. Equipped exchange lines The system assumes that all line cards have lines connected to them. These can be combined with Classes 1,2 and 3. Note As the BT Versatility can support both ISDN and Analogue, it may be necessary to enable features for ISDN and Analogue options on the same system. When the BT Versatility wizard is running select the Internet Module programming. Installation Wizard The installation wizard allows you to quickly and easily set up an Internet connection. The features should be explained by using the BT Versatility Quick Reference User Guide and the Getting Started User Guide. Ensure the customer has a Quick Reference User Guide for each extension, one copy of the. You may also choose programming mode and choose system, reset options, and reset. Reset to default To do a cold reset of the BT Versatility, enter programming mode and choose system, reset options, and reset to default. Please click Accept Cookies to continue to use the site. The Versatility V8 has a number of keys which are either programmed as line keys or Feature keys. The next key is the Handsfree Key with a light indicator. This key dose what it says it allows you to talk Handsfree, press it twice and the handsfree feature switches off. The next two keys are the volume UP or DOWN keys, this will allow you to increase or decrease the volume depending on what you are doing such as talking to a caller or hearing the phone ring. You then have a simple indicator on the far right which lights up when you have Voice Massage. The BT Versatility V8 Phone is only compatible with the BT Versatility Telephone system. The BT Versatility V8 Phone is not suitable for home use.

We are probably the cheapest site for the Versatility V8 phone. BT Versatility V8 Telephone Features Handsfree capability on th V8 Offering superb audio guality in both handset and handsfree mode, these phones allow you to carry on a conversation without having to pick up the phone. Menudriven interface on your V8 Simple menus guide you every step of the way and can help even the occasional user to get things done better and faster than before. Programmable keys on the V8 These can be programmed as lines, extensions or frequently used features. Everything you need can be accessed with just one key. Onetouch keys These provide shortcuts to everyday features and functions, including Headset port Automatically detects when a headset is connected. Ideal for receptionists and other users who spend most of their time on the phone. Great for people who need to keep their hands free to access files or use their PC while on calls. Modem port Allows additional analogue devices to be connected, including modems and DECT digital enhanced cordless telecommunications extensions. Calling Line Identification Your Featurephone display can tell you who is calling. It will show the caller's number or extension and for callers listed in the system directory, it can also display the caller's name. Other frequently used features Well packaged in box. Very good service The reconditioned telecoms products I purchased were perfect and were excellent value. Will definitely be coming back again. Call 0800 849 4400 or click here Call 0800 849 5500 for help or click here Each extension can be programmed to have either mandatory or optional use of account codes. The information may be output in the call log to allow costs to be managed or to facilitate charging of call time to clients. The user may switch these cadences if required. The facility is available if the Options Module is used and an external music source is connected such as a CD player or Radio.



http://www.drupalitalia.org/node/71265

The feature operates when the phone is in an idle state and is suspended when the phone is used or a call is received. The majority of system features are accessible using standard telephones. Conference While on a call, a user may call a second party and initiate a threeway conference. The user may end the conference with all parties at the end of the call or alternatively choose to release one party from the call and continue with the other The call may be deflected to another extension, a Work Group, a Voice Mail Box or to an external number The system supports up to 5 calls being "Parked" Call Waiting tone is generated for both internal and external calls, and when presented to a Feature Phone the identity of the second caller is also presented. The extension may if required be protected from Call Waiting tone on either a temporary or permanent basis. This facility is known as CDS on the PSTN Network and CLI on the ISDN Network. The Network provider may provide this service on a subscription basis. This facility allows specific customers for example to be answered by the same person every time. Details are printed as the calls are completed. With a Door Intercom fitted in your reception area, anyone visiting your premises can call when they arrive and you can speak to them before you let them in. You must purchase the Doorstrike mechanism yourself and arrange for a qualified electrician to install it. The message is then displayed to any other caller who calls that extension from a Feature Phone An internal caller from a Feature Phone will be advised that Do Not Disturb is enabled. Switching to Night mode allows calls to be routed using different rules outside office hours. Emergency numbers only may be dialled when the Extension Lock is enabled When making internal calls from a Feature Phone all names are displayed thus saving the caller the trouble of looking up extension lists.

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Internal or External calls may be presented to all phones in the Group, or the call may Hunt through the Group for the first available operator. Calls may be processed on a Linear, Cyclical or Longest Idle basis. The facility to allow Hunting within a Hunt group is also provided. Do Not Disturb Call Divert Call Back Display Messaging Reminder Call In this case they create a Follow Me divert from the nearby extension which routes calls from their own extension to the one closest to their current location. This allows systems with DDI Numbers to have their extension number reflect the DDI number. The terminal may easily be toggled between headset and standard mode of operation without removing the headset connection The tone played to the held caller may be Silence, Tone on Hold, Internal Music Source or External Music Source CD, Radio etc This facility is useful to enable direct dialling from fax machines and to greet visitors to unattended reception areas. This feature ensures that the operator has control over line to line calls. The facility may be used to send calls through the most attractive route on the basis of the number called and the time of day. The feature may be activated on a Preferred or Exclusive basis and calls may be router with Carrier Pre Selection codes or through specific Network Lines. This provides specific features for improved call handling and productivity. Information may be recorded to a central store or to individual extension stores. Calls may be returned directly from this store and if required the numbers may be saved into the system speed dial store. Restrictions may be applied to restrict different call types at different rules at different times of the day, for example no restrictions during the day and International calls restricted out of office hours. Emergency numbers may not be restricted.

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When equipped, full operation of the system is provided for at least one hour in the event of a power failure. If your system is equipped with ISDN access, it is recommended that this BBU be installed as calls can be received and made on the ISDN Lines if power fails. These specific extensions must be populated with standard telephones and not Feature Phones to provide functionality in power fail situations. These PIN codes can then be used to override the Class of Service at any extension with the Class of Service assigned to the PIN code account. Calls made using a PIN are reported with the PIN number in the SMDR Call Log output. The paging facility may be used to page all Feature Phones or to page through a Public Address system. Up to 30 numbers may be stored for Feature Telephones and Standard Telephones When initiated the system will call the user back when the extension becomes free or a line becomes free in the case of an external call. The extension is called at the predetermined time and multiple calls will be made if the call remains unanswered. In addition the system may be configured either locally or remotely via the system management tool. It is possible to restrict the extensions, which may transfer calls to external numbers The time and date may also be manually adjusted in the system if required. Time and date information is used for several facilities in the system including Call Logging, Voice Mail time stamping etc. You may also choose to allocate a number to a group of Extensions, so that a caller may dial through to that

particular group. If a call is presented to your Extension while you are on another call you will hear a Call Waiting tone, provided your Extension is programmed to receive Call Waiting tones. This number, or name, if a name has been associated with the number, is displayed on all Feature Phones programmed to ring. It is also displayed on any standard phones capable of detecting CDS.

In addition, you can store caller numbers, dial stored numbers, and route incoming calls to Extensions based on the caller number provided. The feature may be permanently activated or activated on a specific call basis. The feature may be permanently activated or activated on a specific call basis When the call is answered and transferred, the Display of the Extension, to which the call is being transferred, will see the CLI number, or name if programmed, as normal. This service allows calls to be diverted in the Network, rather than tying up Lines on the PBX. With this feature the call is presented to the IP Link system, which may re route the call through the Network to another location or number. This keeps Lines free on the IP Link system, while maintaining control over the routing of calls. Please note, you must be a BT customer with a maintenance agreement before BT will agree to help you. This service is available to ALL UK Based Businesses. Charges are normally timerelated and the minimum charge is dependent on the location of your business. We are an independent company who employ our own engineers. BT Maintained Customers who require the BT Versatility Helpdesk can reach them on 0870 240 8377. It is manufactured by Taratel Communications previously Lake Communications in Ireland as the OfficeLink. In South Africa it was sold by Tellumat as the Convergence 30 or C30, in Australia it was sold as the Commander Connect, in the USA it was sold by Intertel as the Encore CX and by Mitel as the Mitel 3000 There is a serial connection that can be used for call logging and configuration. It can either use standard telephones or proprietary feature phones. A special Door Phone may be added on extension 23 and the system may be connected to an electronic lock relay to allow the door to be opened via a Door Phone call. Any extension may be programmed as a PA Public Address speaker.Required for programming.

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Up to 8 phones are supported with this on a system, but needs a mains adaptor for power 5V DC.Requires mains power.There are no connections to 3 and 4.Current known highest firmware version for the BBM is 189Both are to be avoided and best use a VoIP to PSTN trunk converter, such as a Cisco unit. By using this site, you agree to the Terms of Use and Privacy Policy. It may not display this or other websites correctly. You should upgrade or use an alternative browser. I think its a fault in the black analogue card and am going to recommend them to get another one at 150. anyone fitted similar systems any other theories. He sent this over might be of some help. BT Versatility Installation and Maintenance Manual 53 Troubleshooting All faults can normally be traced guite readily to a particular PCB. Prior to replacing any PCB, fault conditions should be checked to see if they are caused by programming or misoperation. You may also choose programming mode and choose system, reset options, and reset. This will reset ALL programming to factory default. M107 is correct with it being a mismatch between the the line type and pbx line configuration. Try changing the PBX line config from guarded and unguarded loop or viceversa. Add Thread to del.icio.us Bookmark in Technorati Tweet this thread Share on Facebook. I have some networking experience, system configuration experience as well as being a newly gualified Cabling Install Ethernet and Data primarily. His idea of an intercom system seems pretty rudimentary and doesn't allow for the fact that the telephone install currently is a real mess. The BT system seems to check all the boxes for his requirements but I need to find out some basics before I suggest it and get myself into trouble. There are two analogue lines coming into the building, I assume that Im wiring both into the PBX from the Master Telephone LJUs, does this involve IDCs or RJ11 sockets.

With this in mind is there a soft switch function within the system that allows me to route calls from one analogue line to specific handsets. Or is the Auto Attend feature best for this. The pub currently has a Wireless ADSL router, can this still be installed on an existing extension and whats the best suggestion for filters. At the Master LJU or on each subsequent LJU.Once installed how intuitive is the programming. Finally, based on the above questions am I biting off more than I can chew. Im willing to give it a go but obviously he is stumping up the cash for which ever system is installed. The Versatility has a Hotel Option that you can have enabled and setup on it for call logging in rooms, VM, Billing etc. It also has a Wireless module and option for IP Telephony as part of that. You would need a Broadband Plus Module I think off the top of my head for the ADSL and IP stuff. Extensions all terminate under the top cover on the usual punch down strips, I cant remeber where analogue lines terminate in it as I only have used ISDN line which are RI45 and just plug into sockets on the main board, there maybe a strip for punch down of the Analogue ones or they may have RJ11s, just pop the lid open and have a look its easy enough. If you didnt put the ADSL via it, just filter it off and have the router at the master socket before the system that will work fine. Personally its usually cheaper to rent 1x ISDN2E which gives you 2 lines than 2x analogue lines Ive found so maybe worth changing onto them instead, that would also allow DDIs and easy allocation of them to be drooms for direct dial telephones etc. The primary reasoning behind the possible use of the PBX system is that there are two bars, 1 kitchen, and general office located at disperate locations invariably on different levels. The main purpose behind the PBX system is for dialing extensions within the pub and also to provide a certain level of professionalism for call handling from customers etc.

Divert functions, forwarding, extension, auto attend and call grouping would be the main functions that would be required. From what I have gained from the installation manual I managed to locate on the BT website is that the Analogue lines come into the CCU and kroned into two blocks by the side of the 8 extension blocks. This leads me to my next question and apologies for its rudimentary nature, if there are 8 extension blocks on the CCU how can the system support upto 40 users and REN limit as pointed in the BT literature, this is not important really as the system would never require so many, its more out of curiosity. Many thanks for the ADSL info, the internet module certainly looks very useful but not for this system. Their requirements are not beyond their current single WLAN maybe with an additional AP at the far end of the ballroom told you it is a big pub!. I have also downloaded the Wizard software tonight and having a brief look its hopefully straight forward. Im not a telephony bloke at heart so may have some head scratching to do first. Can the programming cable be bought for cheaper than 50 as I have seen it. Its not a standard rs232 15 pin connector is it. Could a wiring diagram be sought and a cable made up instead. Anyhow, many thanks for the info so far. You need to check which revision it is as some of the earlier ones were I think only up to 32 extensions the newest are 40. To get to that number as you rightly say its only 8 onboard you buy Ports modules that add them in blocks of 8, thus you get 8 onboard then 3 ports modules gives you the 32 or a 4th gives you the 40. Id do what you are suggesting with the wireless, keep the Router at one end and cable an AP to the other end of the building and connect it to it, if you set the SSID and password and auth type to the same then its seamless roaming as it were between the two unit and job done. Just ensure you put the filter and stuff before the system and you should be fine.

Maybe fit a filtered face plate rather than a plug in adaptor one, they cost about 10 for the face plate and stops people messing it up or mangling the ADSL filter with Henry when they clean up. Wizard software is simple Cables are RS232 to an RJ11 and its only got 4 wires in it from what I remember, Ive misplaced mine 50 for them is a joke!! They used to be 20 on eBay which was still a joke but not that bad. If you find someone with one I am sure you could make one up from an RS232 plug and an RJ11 lead Refurb systems and bits I tend to get from eBay as it flooded with them at times, including new bits from people bulk buying up old system, with the economy like it is a lot of small businesses are going under and have them fitted by BT when they open thus they are nearly new etc Plenty of ISDN configured options too. Will fire off some questions to the sellers. One finally question for the time being, and its purely to clarify my understanding or lack of it. Evidently I plan on configuring the CCU with the software and cable, therefore hopefully being able to backup a system config in case of a failure. However if I wished to, or the end user wishes to, cofigure basic call settings via a handset does this need to be a specialist phone or just a feature phone configured on ext 20 with suitable rights and passwords given to a suitable administrator. There seems to be plenty of different descriptions from sellers on ebay. The difference between V8 and V16 is V16 can have a hot key console on it and has back light display if you buy the power lead for it. Its turning out to be a whole load of fun and games. The main crux of my enquiry with you is when I mentioned to BT that I was installing a PBX system and tried to get to the bottom of the supply of what lines they mentioned one line was reserved for the ADSL connection and that I could not put this on a PBX.

My understanding and through basic logic was that so long as the ADSL router was filtered at source on entry to the building or at the LJU and it was prior to the PBX then it would be fine, without any impact on the function of the PBX itself. I have no intention of installing the phone supplied with the ADSL router on a common LJU. Where the PBX phones hang off the PBX CCU in a star topology ie dedicated lines between CCU and PBX. I have attached a PDF of a logical plan of the system I hope to install. By all means tell me to get stuffed but I would appreciate some feedbacks. Apologies for my visio work and the icon I used for the LJUs. If you do me the coutesy of having a look I was wondering if BT would supply a small distribution frame as opposed to 3 seperate MTUs It seems daft to have these when they wont fundamentally provide any function beyond the BT demarc and a means on which to install my system. Regards Ben Quite willing to buy consultancy time in.Ok firstly do you need all 3 analogue lines into the phone system. Does that make sense. It tidies it up and makes it much smarter, ISDN2E is usually cheaper to rent than 2x analogue lines and only one box and a patch lead to patch in which looks much smarter. Once that is done I shall at least have a baseline on which to work, I will then look at getting BT to reposition the MTUs at a better location, then all that is required from me is too rip out the mess currently installed, I dont really fancy trying to trace all the cables out and run the risk of making a meal of it. Let BT take the risk on that Many thanks for your assistance on this matter, very much appreciated. Once its done I will try and remember to let you know how the install went. All rights reserved. Copyright EduGeek.net Digital Point modules Sphinxbased search Follow EduGeek via. The PBX 206 is configured for a 2 exchange lines. If they know the extension number and dial it, they will automatically be routed to that extension.

If they do not know the extension number, instruct them to Dial 0 for the operator. Extension 2 will ring. To Record the Out Going Message OGM V1.1 3 4 The OGM recording time is a maximum of 12 seconds. Call restrictions of varying degrees can apply to any or all extensions. Groups 1 to 4 enable you to program Call Types to be barred; for example calls to mobiles 07 numbers can be assigned to Group 1 and any extensions assigned to Group 1 will not be able to make a call to a mobile phone. Any extensions assigned to Group 7 can only make Internal Calls Groups 5 and 6 for Allowed calls only. CALL Barring Groups 1 to 4 Allows you to set up 4 different groups with various call types being barred. Suggestions Group Suggested Call Type to be Barred 1 Mobiles 07 2 International 00 3 Premium Rate 09 4 Network Services 123, 118, etc. Each Call Type can be up to 4 digits and up to 20 call types per group can be programmed. PBX206 User Guide Making Outgoing Calls Lift any extension handset and you will automatically be connected to a telephone line Dial as normal. If both lines are in use you will hear internal dialling tone and you will not be able to dial out. To Transfer Manually Press Recall followed by the extension number required Announce the caller when connected If the extension wants to take the call, replace the handset NB If the extension does not want to take the call, when they replace their handset the call will revert back to you. To Transfer Automatically Press Recall followed by the extension number required Replace the handset If the

extension does not answer within 15 seconds the call will be redirected back to you and your phone will ring. V1.1 7 8 NB If the extension is engaged the call will immediately revert back to you. Conference Calls Allows you to set up a conference call between 2 extensions and an outside call. If the extension number does not answer within 15 seconds, you will automatically be connected back to the outside caller.

Fix a Time limit for Outgoing Calls. Individual or ALL extensions can be limited from 1 minute to 99 minutes for each Outgoing call, this is a useful feature if your Calls provider offers Free Calls but limits them to a certain time. To make sure you are within any required time limit the actual time allowed is reduced by 20 seconds. To Connect an Answer Machine, Fax Machine or PDO machine to your PBX206 All such machines should be connected to an extension port do not connect on the line side. When using such a machine we recommend connecting it to an unused extension number, or if all are in use connect in parallel using a 2way adaptor. V1.1 9 Model KS 832. Expandable up to 1664 This guide Facilities described may or may not be supported by your network. This documentation The SP208 is features packed and very easy to use. For more information please Response 130 telephone and answering machine. User guide Onetouch dial memory buttons Allows you to Setting up Your Phones Send and receive Quick setup and user guide For any other features, see the Extra features section on page There is no further action required as this feature Before you make your first call you Introduction to your VIP Featurephone It can be connected directly to the BT Versatility system or installed at The microphone is highly sensitive and if place your hand over the mouthpiece This is how to get started This uses the latest technology to help us provide your business with faster response times and an even More power to you. That s why we ve put together this guide to explain how to use your call It can be connected For C1211A, C1212A, C1213A and C1214A Quick setup and user guide Number Withhold Allows you to withhold your number Free Free 2 For any other features, see the Extra features section on page 10.

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